

Timely redressal of the grievances through appropriate committees

There were few grievances which had been submitted by the students of Khejuri College through offline mechanism and based on that several actions were taken by the committee members of respective Cells. A report of year-wise redressal of the grievances (Except the pandemic year – 2020-2021) is given below –

Grievance Action Taken Report 2018-19

Sl. No.	Grievance Category	Type of Grievance	Date of Grievance	Subject	Recommendation by Respective Cell	Action Taken by College
1	Student (SGC)	Grievance related to the claim of proper uniform	09.08.2018	Demand for providing proper uniform to the newly admitted 1 st sem. Students of Physical Education Dept.	Considered the grievance by the convener & members of Grievance Cell and forwarded to the purchasing committee of khejuri college.	It has been discussed in governing body meeting that proper uniform will be purchased for newly admitted students of physical education dept.
2	Student (SGC)	Grievance related to the solution for frequent load shedding	12.02.2019	Demand for Generator due to frequent load shedding in college campus	Considered the grievance and recommended to college's finance committee as well as purchase committee.	Purchase committee has forwarded this to Governing Body for consideration and at the end of Sept.,2019 college has purchased a Digital Generator(DG) to solve the problem.
3	Sexual Harassment (ICC)	Eve-teasing (Grievant Name- Sayani Das,Zoology Dept.)	11.04.2019	Complaint regarding harassment, misbehave and abuse by a male student	Considered the grievance by the members of internal complaint committee. committee enquired an analyze the fact of the incident.	ICC convened an urgent meeting & on the plea from the part of the guilty that such incident won't be repeated again, he was forgiven considering it as his first time mistake.

IMAGES RELATED TO ACTION TAKEN



Digital Generator within Campus

Grievance Action Taken Report 2019-'20

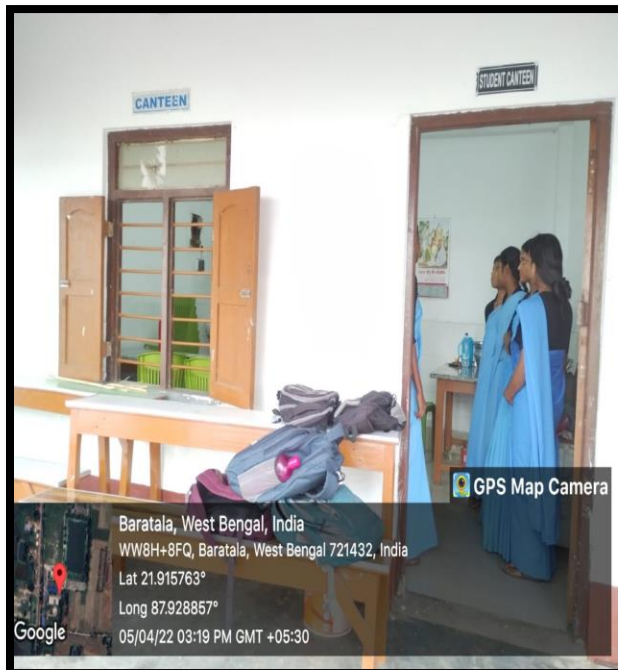
Sl. No.	Grievance Category	Type of Grievance	Date of Grievance	Subject	Recommendation by Respective Cell	Action Taken by College
1	Student (SGC)	Grievance related to the requirement of cycle stand	03.07.2019	Cycle stand should be arranged within campus	Considered the grievance and recommended to college finance committee	College authority as well as purchase committee Initiated the action to arrange cycle stand and at the end of 2020 college had been arranged a cycle stand to solve this issue.
2	Student (SGC)	Grievance related to the claim of Students' Canteen	30.07.2019	Demand for providing a canteen for students within college campus	Considered the grievance by the convener & members of Grievance Cell and forwarded to the college finance committee.	Before lockdown period an initiative has taken on behalf of college authority and finance committee to built the canteen. After completion of pandemic situation students canteen opened for college students.
3	Student (SGC)	Grievance related to the problem of drinking water	07.08.2019	Demand for Purify water for college students within college campus	Considered the grievance and recommended to college finance committee	After consideration of the grievance, college authority has decided to install R.O. Water purifier in administrative building for drinking purpose of college students.
4	Student (SGC)	Grievance related to the requirement of purify water within academic building	16.08.2019	Demand for installation of water purification system within science building	Considered the grievance and recommended to college finance committee	After consideration of the grievance, college authority has decided to install R.O. Water purifier in academic science building for drinking purpose of college students.
Sl. No.	Grievance Category	Type of Grievance	Date of Grievance	Subject	Recommendation by Respective Cell	Action Taken by College
5	Student (SGC)	Female students requested to consider the problem they are facing related to washroom	02.09.2019	Requirement of renovation of girls toilet	Considered the grievance by the convener & members of Grievance Cell and forwarded to the college finance committee.	College authority as well as purchase committee forwarded this to G.B. meeting held on 13.09.2019

6.	Student (SGC)	Grievance related to the requirement of various pathways renovation	11.09.2019	Renovation Of various pathways within campus	Considered the grievance and recommended to college finance committee	College authority as well as purchase committee forwarded this to G.B. meeting held on 13.09.2019
7.	Student (SGC)	Grievance related to renovation of Girl's common room	16.01.2020	Renovation and redecoration is required for existing girl's common room	Convener and members have reviewed the grievance and recommended to college authority	After meeting with college authority as well as G.B. members, college had initiated a step forward to the renovation. Painting of Girl's common room has completed on 3 rd Dec, 2020 and after COVID period some furniture related work as well as a green room for girls was placed within girl's common room.

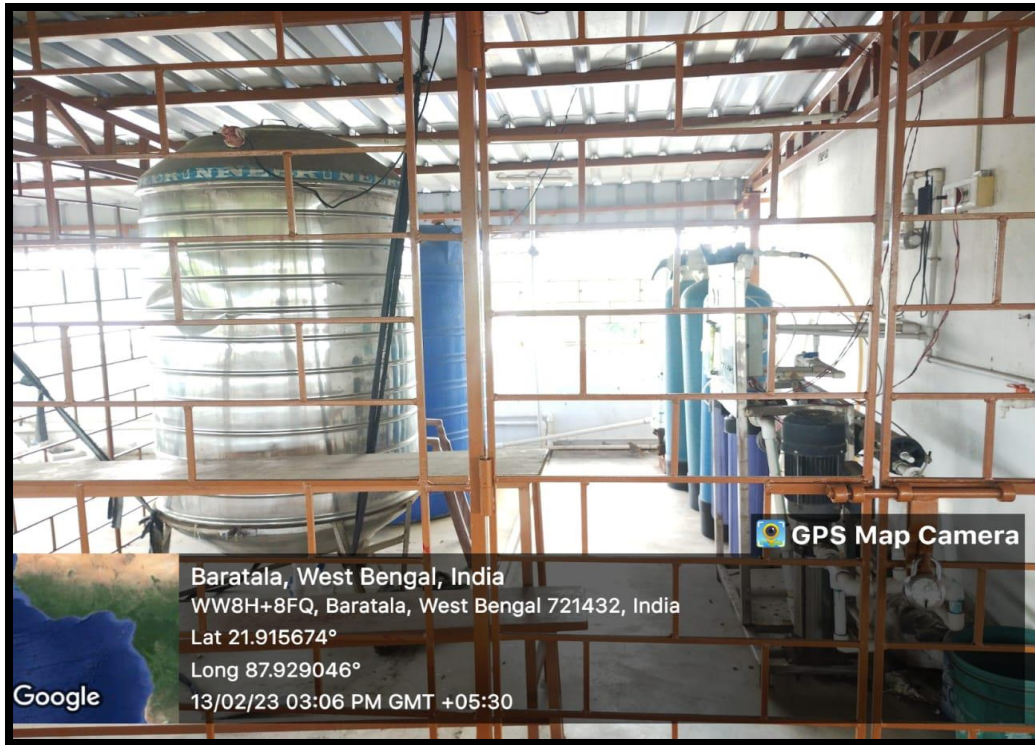
IMAGES RELATED TO ACTION TAKEN



Students' Cycle Stand



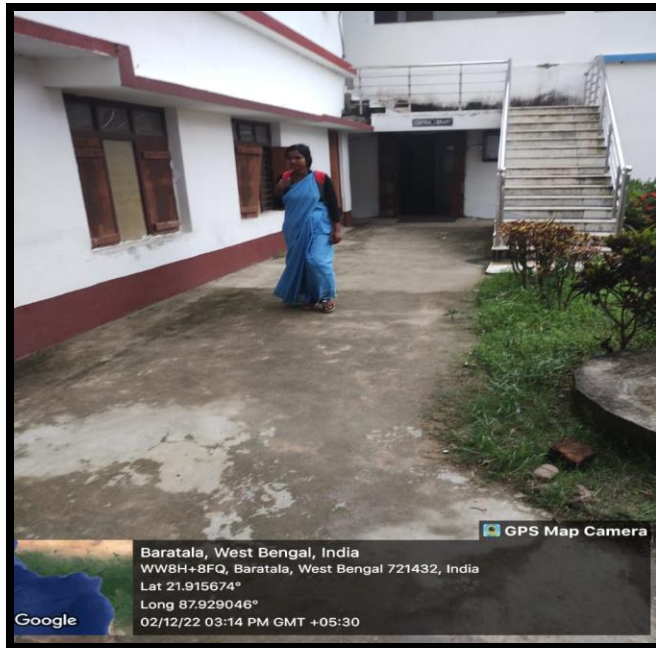
Students' Canteen



R.O. Water Purifier within administrative Building



Water Purifier in Science Building



Various Pathways Within Campus

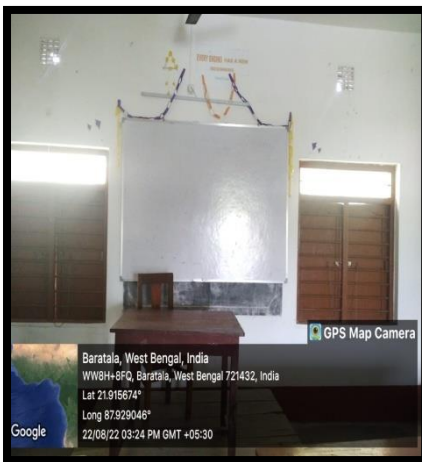
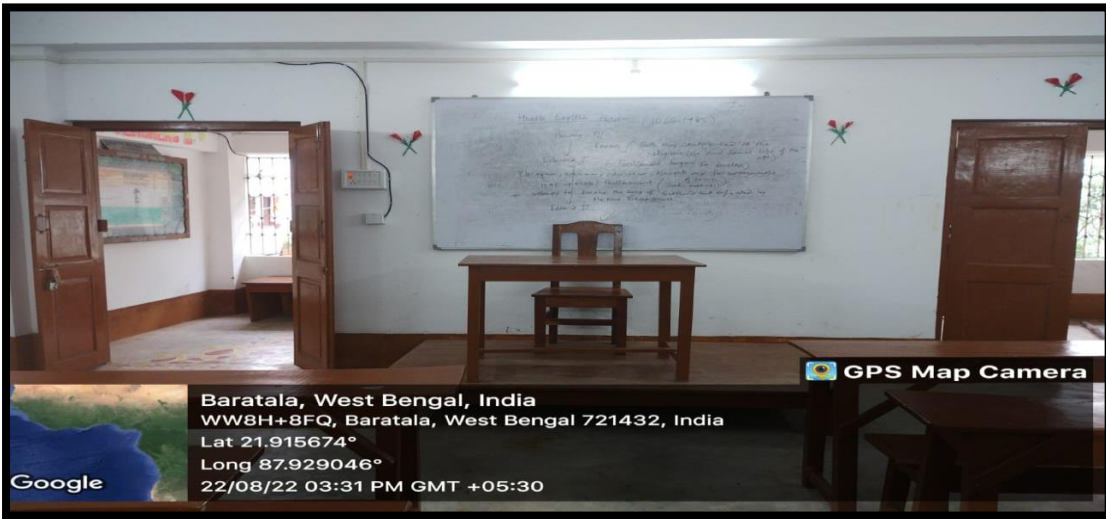
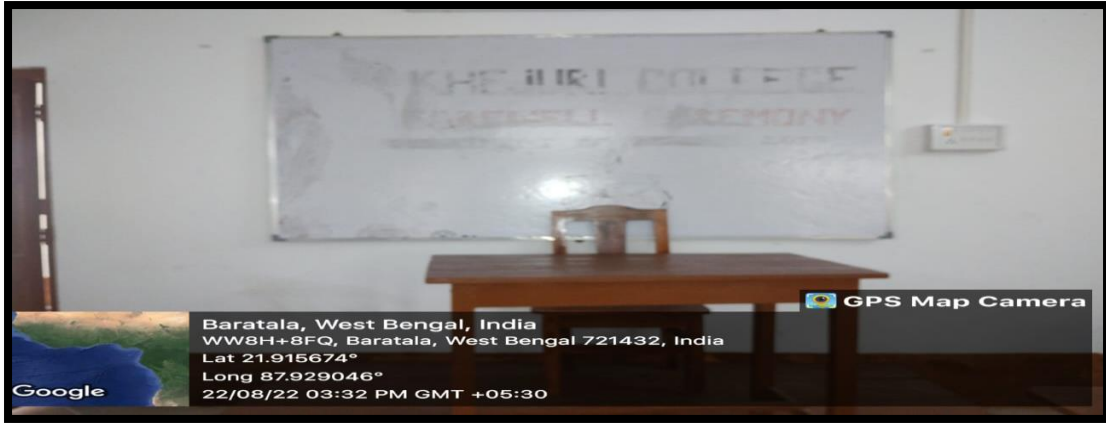
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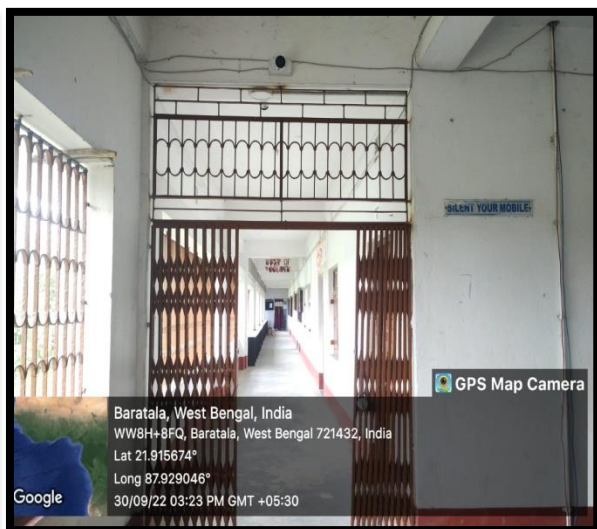
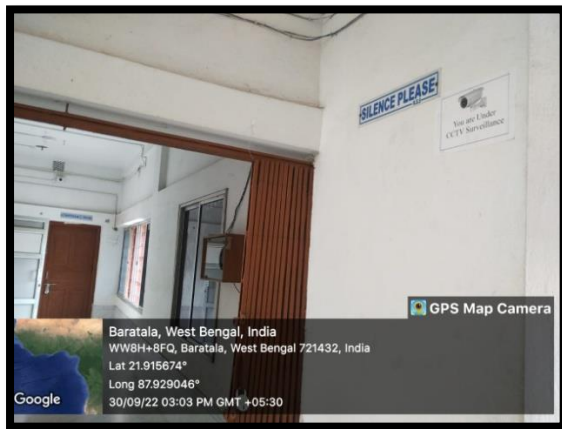
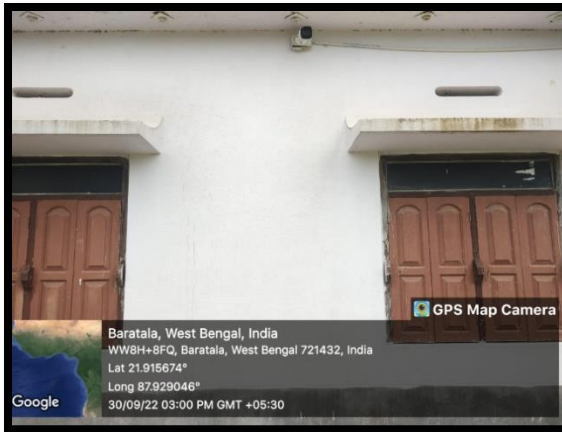
Girls' Common Room**Grievance Action Taken Report 2021-'22**

Sl.No.	Grievance Category	Type of Grievance	Date of Grievance	Subject	Recommendation by Respective Cell	Action Taken by College
1	Student (SGC)	Grievance related to the claim of white boards in various class room	10.02.2022	White board is required in various class rooms of several departments.	Committee members has reviewed the grievance and discussed with purchase committee.	Purchase committee forwarded it to the college authority and white boards was purchased for various class rooms to solve the grievance.
2	Student (SGC)	Grievance related to the claim of false ceiling in sociology dept.	18.05.2022	due to excessive heat in sociology dept. a false ceiling is required instead of asbestos on emergency basis	Convener and members have reviewed the grievance and recommended to college authority & purchase committee	On behalf of purchase committee & college authority an initiative has proposed on 20.02.2023 to solve this problem. At the end of march 2023, false ceiling was completed and the problem was solved.
3	Student (SGC)	Students requested to install CCTV cameras within campus for security reasons	03.03.2022	Due to the need of more surveillance an installation of CCTV cameras is required as soon as possible.	Committee members has reviewed the grievance and discussed with purchase committee.	Purchase committee forwarded it to the college authority and a tender was issued on 30.05.2022 to purchase CCTV cameras & at the end of September 2022 CCTV was installed within campus.

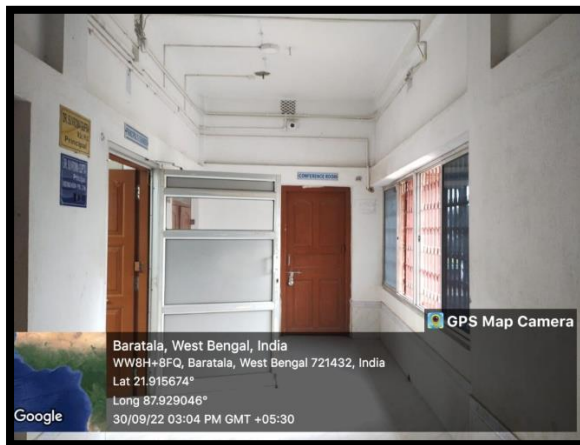
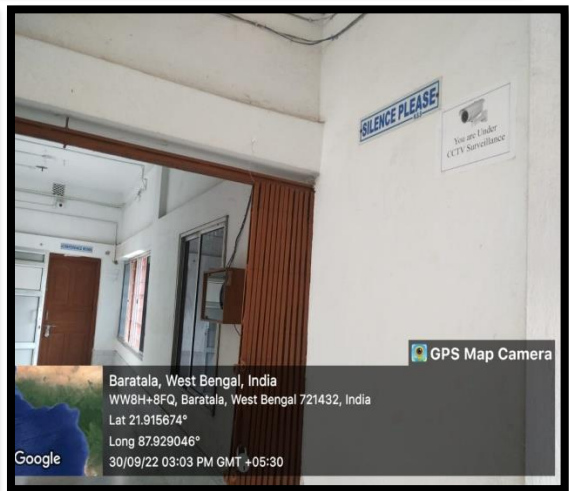
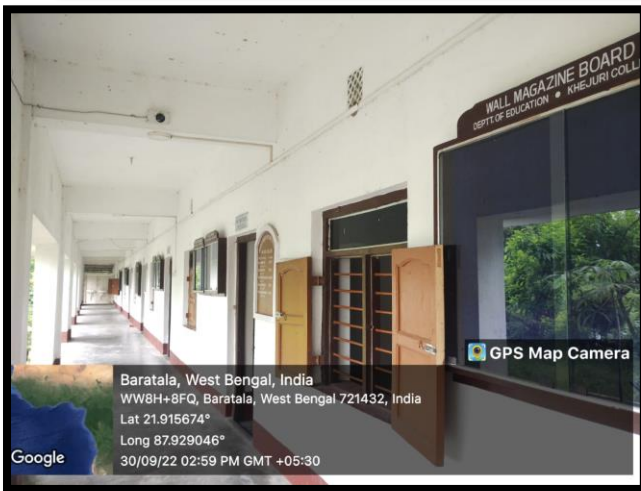
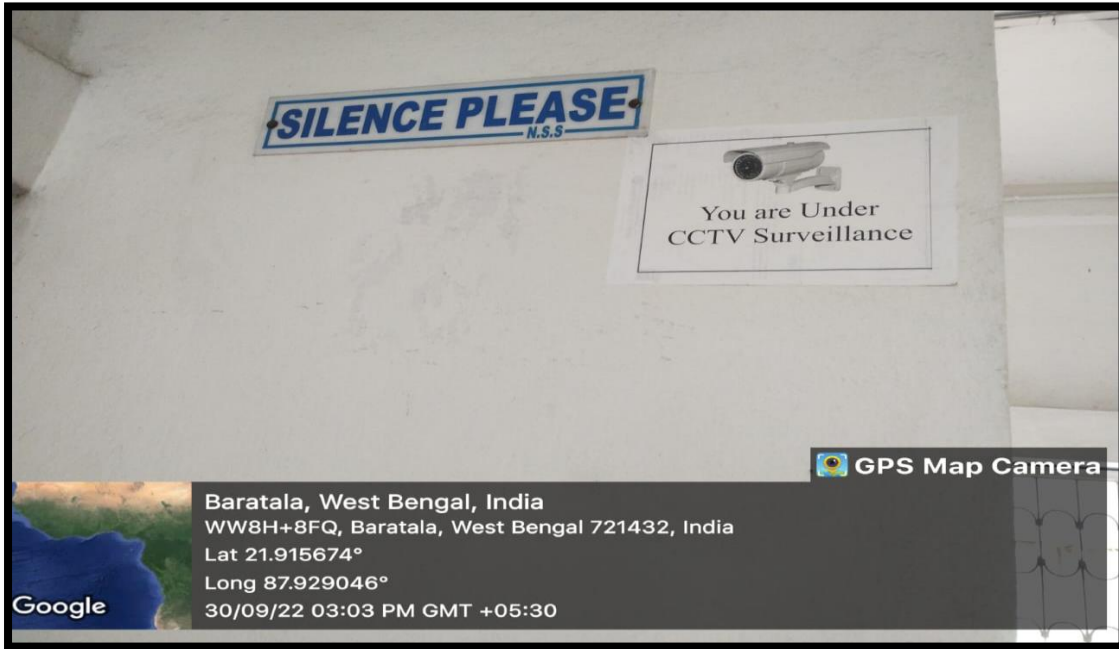
IMAGES RELATED TO ACTION TAKEN



White Boards in Various Departments



CCTV cameras in various corners of campus



CCTV cameras in various corners of campus

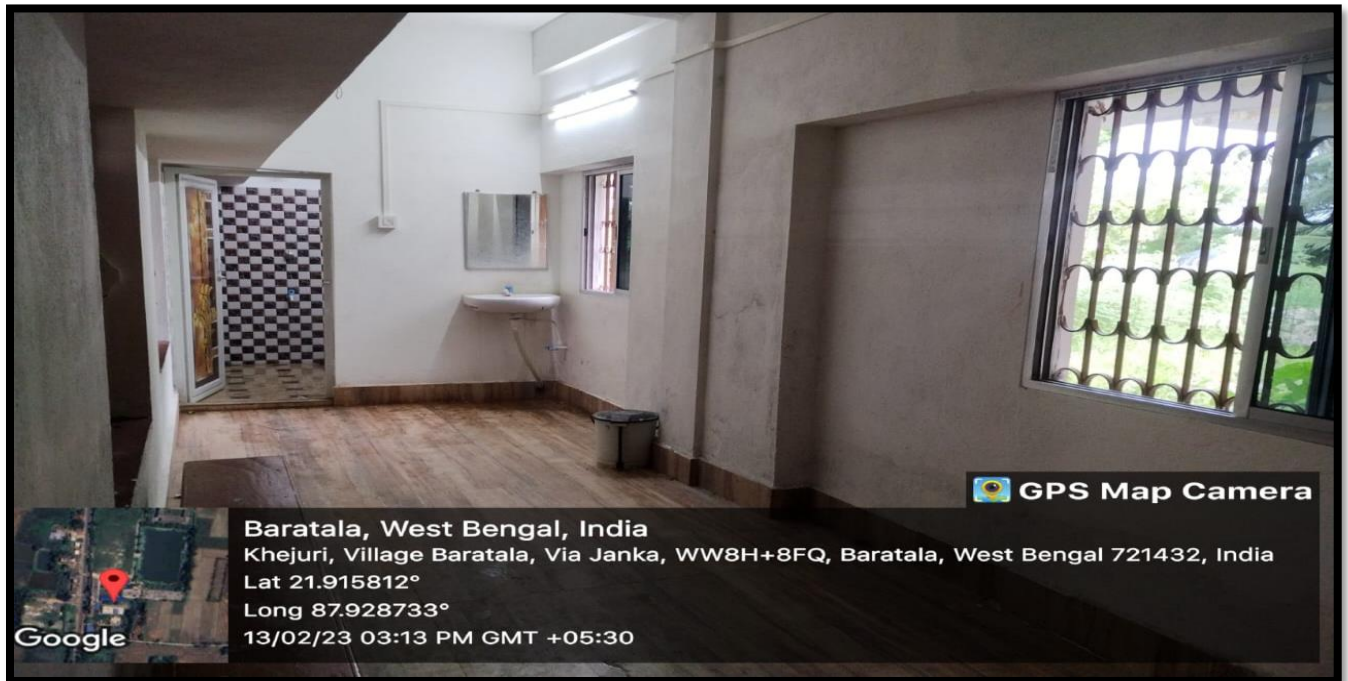
Grievance Action Taken Report 2022-'23

Sl.No.	Grievance Category	Type of Grievance	Date of Grievance	Subject	Recommendation by Respective Cell	Action Taken by College
1	Student (SGC)	Application for construction of a toilet within Girl's Common Room.	02.08.2022	Girl's toilet is required within Girl's Common Room.	Committee members has reviewed the grievance and discussed with college authority.	GB meeting held on 12.11.2022 , College authority has proposed an initiative to built a toilet for G.C.R. At the end of February, 2023 construction related work was done.
2	Student (SGC)	Application to allow students for make an access to computers within college.	11.04.2023	Demand for access to computers	Committee convener and members have reviewed the grievance.	committee forwarded it to the college authority and an initiative will be taken soon on behalf of college.

IMAGES RELATED TO ACTION TAKEN



Toilet for Girls inside Girls' Common Room



Girls' Common Room Toilet